

## Cybersecurity incident — point of contact for suppliers



The supplier shall report incidents to the **Arxada Cyber Security Incident Response Team (CSIRT) / Security Operations Centre (SOC)**

Report in writing as soon as possible after becoming aware of an incident



[cyberincident.report@arxada.com](mailto:cyberincident.report@arxada.com)



### Report without delay

Notify Arxada in writing no later than 24 hours after becoming aware of an incident.



### Cybersecurity is everyone's responsibility

Cybersecurity is a global challenge and a shared responsibility



### Impact on activities

Business activities may be affected or paralysed.



### Contractual clauses

Contracts include the obligation to report any incident affecting the systems.

## REMEMBER

A cyber-attack or human error can lead to **serious consequences** for your company and for Arxada.